

30 March 2020

## **AESC and COVID-19**

*Dear valued clients, partners and suppliers,*

*The management and staff at AESC want to reassure our clients and partners that we are closely monitoring and following all available advice and guidelines recommended for COVID-19 by State and Federal Governments.*

*To date there has been no Government relaxation on the requirement for building owners, managers and occupiers to cease, delay or alter maintenance, testing, inspection or and certification of Essential Fire Safety Measures.*

*Fire Safety Systems are an Essential Service and the legislative obligation and responsibility to maintain and certify buildings remains in place. This will ensure the ongoing reliability, integrity and performance of fire life safety systems. It should be noted that AESC is following strict protocols to ensure safe operations and we will continue to work closely with all clients and key stakeholders to ensure buildings remain safe.*

*AESC will maintain flexible and adaptable service delivery and business continuity the best that we can and services will continue to our usual high standards. Where possible, we are taking advantage of available technology options for virtual meetings to remain connected and we maintain contact with clients and partners during this unprecedented time.*

*AESC acknowledge that the current coronavirus crisis has placed a burden on the entire property sector. We recommend that building access protocols for maintenance, testing and inspection are reviewed and updated accordingly. This should include specific direction for any property that has a confirmed Covid-19 case/exposure, ensuring early and clear communication to tenants and service providers.*

*Our compliance administration support team are fully operational in all locations and are available to discuss and assist with any updates or questions or queries, just call 1300 237 200*

*The Building Operations Helpdesk team remain operational 24/7 for all building maintenance issues, contact the team on 1300 733 567*

*AESC is committed to the health and wellbeing of our staff, clients and partners and we remain available to support you through this unfamiliar period.*

*We thank you for your continued support and partnership throughout this period.*

*Yours sincerely*



**Brad Collins**  
Managing Director